

**PENNSYLVANIA DEPARTMENT OF HEALTH**  
**2016 – PAHAN - 355 - 09-28-ADV**  
**PA PDMP Users: Take advantage of these**  
**resources to help patients**



<b>DATE:</b>	09/28/2016
<b>TO:</b>	Health Alert Network
<b>FROM:</b>	Dr. Karen Murphy, Secretary of Health
<b>SUBJECT:</b>	PA PDMP Users: Take advantage of these resources to help patients
<b>DISTRIBUTION:</b>	Statewide
<b>LOCATION:</b>	Statewide
<b>STREET ADDRESS:</b>	n/a
<b>COUNTY:</b>	n/a
<b>MUNICIPALITY:</b>	n/a
<b>ZIP CODE:</b>	n/a

**This transmission is a “Health Advisory”: provides important information for a specific incident or situation; may not require immediate action.**

**HOSPITALS:** PLEASE SHARE WITH ALL MEDICAL, PEDIATRIC, INFECTION CONTROL, NURSING, AND LABORATORY STAFF IN YOUR HOSPITAL

**EMS COUNCILS:** PLEASE DISTRIBUTE AS APPROPRIATE

**FQHCs:** PLEASE DISTRIBUTE AS APPROPRIATE

**LOCAL HEALTH JURISDICTIONS:** PLEASE DISTRIBUTE AS APPROPRIATE

**PROFESSIONAL ORGANIZATIONS:** PLEASE DISTRIBUTE TO YOUR MEMBERSHIP



### The PA PDMP system is live!

On Aug. 25, 2016, the Pennsylvania Prescription Drug Monitoring Program (PA PDMP) launched, making the system available for patient query. The PA PDMP office witnessed record-breaking participation on our first day compared to launches in other states, and continues to see registration numbers increase by the thousands each day. As our user base continues to grow, we want to take this time to provide some helpful tips and things to remember.

## Don't miss these important registration tips!

If you've not already registered for the PA PDMP, please do so here: [pennsylvania.pmpaware.net](https://pennsylvania.pmpaware.net). Keep in mind the following helpful tips to ensure a smooth registration process:

- Review our [Terms and Conditions](#) before registering.
- Prescribers: Enter your personal DEA number, not your employer's DEA number.
- Enter your **Pennsylvania** professional license number.
- Do not enter any dashes in your DEA, professional license, or NPI number.
- Double-check for typing errors before submitting.

The PDMP office is currently reviewing all pending registrations. All pending registrants will receive an email notification once the registration has been reviewed.

## How do you talk with patients about addiction?

We've been listening to you. And we've added additional, important information to our [clinical resources](#) to assist you in having difficult conversations with your patients about addiction. These are available for you to utilize when needed. They also include prescribing guidelines, screening tools and treatment resources. We will continue to add to this list and keep it current. You may also find additional valuable resources for prescribers, dispensers and patients at [www.doh.pa.gov/PDMP](http://www.doh.pa.gov/PDMP), including:

- Tutorials on how to register, authorize delegates and use the PA PDMP system;
- A tutorial on how to conduct patient searches in the system and identify “red flag” behavior;
- Frequently asked questions to stay informed on the most asked-about topics; and
- Patient rights.

## How do you connect patients to resources they need?

We wish to also inform you about another valuable resource: Single County Authorities (SCAs). Through contracts with the Department of Drug and Alcohol Programs (DDAP), SCAs are drug and alcohol service hubs that receive state and federal dollars to plan, coordinate, manage, and implement the delivery of drug and alcohol prevention, intervention, treatment, and treatment-related services (such as case management and recovery support) at the local level. This includes a continuum of drug and alcohol treatment services. SCAs will work with you to offer assistance to your patients who need such services. **The Department of Health urges you to take advantage of SCAs.** Typically, SCAs serve individuals who reside within the SCA's geographic region, but this is not always the case. To locate an SCA, please visit <https://apps.ddap.pa.gov/GetHelpNow/CountyServices.aspx>.

As always, we encourage you to stay up-to-date on all PA PDMP information by visiting [www.doh.pa.gov/PDMP](http://www.doh.pa.gov/PDMP). The PA PDMP office constantly updates our website with new information.

For technical questions regarding registration or data submission, please contact support directly at 855-572-4767 (855-5PA-4PMP). Technical assistance is currently available 24 hours a day, seven days a week, 365 days a year.

Thank you for your commitment to reducing the drug abuse epidemic in Pennsylvania.

Categories of Health Alert messages:

**Health Alert:** conveys the highest level of importance; warrants immediate action or attention.

**Health Advisory:** provides important information for a specific incident or situation; may not require immediate action.

**Health Update:** provides updated information regarding an incident or situation; unlikely to require immediate action.

This information is current as of September 28, 2016, but may be modified in the future.
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